

# **Exhibit A**

Receipt for Copies from  
KRCA Public File Inspection



FedEx Office is your destination  
for printing and shipping.

250 E OLIVE AVE  
Burbank, CA 91502  
Tel: (818) 558-3900

5:52:47 PM PST

5/8/2011  
Team Member: Richard S.  
Customer: nelly luna

SALE

Litigation

FS AS Litig Srv GrdC  
002739 Reg. Price

Price per piece  
Regular Total  
Discounts

Qty 1

325.29

1549 @  
0.21

325.29  
325.29  
0.00

0.2100 T

325.29  
31.71  
0.00

357.00

Sub-Total

Tax  
Deposit

300.00  
57.00

Total

Cash  
Visa (S)  
Account: 0802  
Auth: 570900 (A)

357.00  
0.00

Total Tender  
Change Due

Total Discounts 0.00



## **Exhibit B**

Email from NHMC Employee on September 30, 2011  
requesting copies of digital public files after KFI visit

----- Forwarded message -----

From: **Brenda Rivas** <[brivas@nhmc.org](mailto:brivas@nhmc.org)>  
Date: Thu, Oct 6, 2011 at 1:54 PM  
Subject: Re: KFI Public File  
To: "Kristof, Ernie" <[ErnieKristof@clearchannel.com](mailto:ErnieKristof@clearchannel.com)>  
Cc: Inez Gonzalez <[gonzalez@nhmc.org](mailto:gonzalez@nhmc.org)>

Ernie,

Thank you so much. I'll be by tomorrow to pick it up tomorrow between the times you indicated below.

Best,

Brenda Rivas  
Director of Operations  
National Hispanic Media Coalition  
(626) 792-6462  
[brivas@nhmc.org](mailto:brivas@nhmc.org)  
[www.nhmc.org](http://www.nhmc.org)

***Celebrating 25 Years of Opening Doors For Latinos***



On Thu, Oct 6, 2011 at 1:50 PM, Kristof, Ernie <[ErnieKristof@clearchannel.com](mailto:ErnieKristof@clearchannel.com)> wrote:

Hello Brenda,

I have the information you requested on a CD. You may pick it up at your convenience from our 5th floor Reception Desk between 8am and 5pm Monday-Friday.

Ernie

---

**From:** Brenda Rivas [mailto:[brivas@nhmc.org](mailto:brivas@nhmc.org)]  
**Sent:** Friday, September 30, 2011 15:00  
**To:** Kristof, Ernie  
**Cc:** Inez Gonzalez  
**Subject:** KFI Public File

Mr. Kristof,

Below is the list of the digital files we need copies of:

- Public Comments
- Quarterly Reports
- EEO Files
- Ownership Reports
- Political Files

Please let me know if you need me to pick up the digital files or if they can be mailed to us.

Thank you for being so accommodating and helping us with the computer mouse. If you have any questions, please email or contact me directly at the number below.

Best,

Brenda Rivas  
Director of Operations  
National Hispanic Media Coalition  
(626) 792-6462  
[brivas@nhmc.org](mailto:brivas@nhmc.org)

# Exhibit C

Welcome to WMAL Form

## Welcome to WMAL and our library of Public Files

These files are available for review and copying at any time during normal business hours. The Office Manager or Chief Engineer will be pleased to assist you in locating any item of interest. To prevent any misfiling, only one file is made available at a time. None of the items in any file may be removed from the premises. However, you may have copies made for 25 cents per page. Please note the items you wish copied in the space below.

We will appreciate your care in the handling of these important documents.

This station operates in full compliance with the Rules and Regulations of the FCC and is proud to serve the public interest, convenience and necessity. We welcome your comment and suggestions.

Items I wish to order copied:

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

Total pages \_\_\_\_\_ at 25 cents per page = \_\_\_\_\_

Please mail to:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

---

# **Exhibit D**

Receipt for Copies from WMAL Visit in  
Washington, DC on July 19, 2016

<b>RECEIPT</b>		DATE <u>July 19, 2016</u>	No. <b>369432</b>
RECEIVED FROM <u>National Hispanic Media Coalition</u>		<u>\$7.00</u>	
<u>Seven 00/100</u>		DOLLARS	
<input type="radio"/> FOR RENT		<u>(Andrew Lomeli, Carmen Scurato, Constance Constraszamora)</u>	
<input type="radio"/> FOR		<u>copy WINAL public files</u>	
ACCOUNT	<u>7 00</u>	<input checked="" type="radio"/> CASH	FROM _____ TO _____
PAYMENT	<u>7 00</u>	<input type="radio"/> CHECK	
BAL. DUE	<u>0 00</u>	<input type="radio"/> MONEY ORDER	
		<input type="radio"/> CREDIT CARD	
		BY <u>Straw</u>	



# **Exhibit E**

Sample of letters/emails received  
by WMAL between 2012-2016

**Bill Hess**

---

**From:** Bill Hess  
**Sent:** Thursday, June 23, 2016 1:13 PM  
[REDACTED]  
**Subject:** WMAL

[REDACTED]

Thanks for your note.

We cover the news that happens, and then provide the platform for our hosts, guests, and listeners to discuss and debate what is happening.

The Democrats in Congress are doing what they are doing. Of course, we report that. Just as we reported that they are subverting the process and we reported Paul Ryan's point that it is a cheap publicity stunt. I see nothing wrong with us reporting what is happening in Congress, so that our listeners know and can form their own opinions.

The Andy Parker clip came from a CNN interview and I agree that it was inappropriate. We pulled that story when I heard it after one airing.

I'm always happy to hear from our listeners and you now have my direct email should you have concerns in the future.

-Bill

**Bill Hess**  
Vice President / NewsTalk  
Cumulus Media, Inc.

Program Director  
105.9FM & AM630 WMAL  
4400 Jenifer Street NW  
Washington, DC 20015  
(202) 895 - 2358

## Bill Hess

---

**From:** WMAL News <news@wmal.com>  
**Sent:** Thursday, June 23, 2016 1:01 PM  
**To:** Bill Hess  
**Subject:** Fw: Your News Reporting  
**Attachments:** smime.p7s

-----Original Message-----

Sent 6/23/2016 10:11:10 AM  
To: "news@wmal.com" <news@wmal.com>  
Subject: Your News Reporting

I'm wondering if your news broadcasting is a paid political arm of the Democrat Party. Regarding the gun control controversy you are completely one sided this morning. You provide lots of coverage of the stupidity being represented in the House chamber this morning by certain Democrats, then provide Mr. Parker, a still grieving parent, a platform to say that he thinks certain Republicans should be in orange jump suits because they won't entertain attempts to further remove the 2nd Amendment to our Constitution.

How pathetic, what an abomination!

Get it together WMAL.

Bill Hess

---

From: Bill Hess [bill.hess@cumulus.com]  
Sent: Thursday, August 08, 2013 5:00 PM  
Cc: mornings@wmal.com  
Subject: RE: Confederates

[REDACTED]

I appreciate you taking the time to write. I'm sorry you feel it necessary to leave us, but I do want to thank you for your past listening to WMAL.

Andy's departure pre-dates me so I have no insight on that, and Fred left of his own choice a few years ago.

Beyond that, our goal has been to provide a topical, engaging morning program that touches on a variety of topics in the news and of interest each day. It has proven to be the right recipe, as our listenership has been growing steadily.

Part of our mission is to encourage discussion on a wide range of topics. When our hosts take a stand one either side of an issue in the interest of fostering debate, they invariably find themselves at odds folks on the opposite side. The debate between two sides of an issue generally makes for entertaining radio and interesting conversation.

I know you're unhappy with today's discussion. I do hope you'll come back from time to time and perhaps re-engage with us at some point down the line.

Thanks again for listening and for sharing your thoughts.

-Bill Hess  
Program Director  
105.9FM & AM630 WMAL  
Washington, D. C.

-----Original Message-----

[REDACTED]

Sent: Thursday, August 08, 2013 4:42 PM  
To: mornings@wmal.com  
Subject: Confederates

My family has lived in southern Md. for over 300 years , and I am quite proud of my heritage , and the flag my ancestors crossed the Potomac to fight for . I am a long time listener , and have listened to the WMAL morning show go steadily downhill for the last several years . I miss Grandy & Andy terribly , and can not understand how you let the most entertaining , and educational morning in the history our nations capitol slip away . Yesterday Rush talked about the post alienating half of its customers , well this morning you crossed my line . I'm done , When you put down the Confederate Fag of my ancestors , you let me know where I stand . Larry , I'd be happy if You'd take your yankee butt back to michigan . I'm sure they'll love you in detroit . The white man in this country is constantly being insulted , and made to feel guilty . I'll just listen to music , and catch my traffic on the 8's . Goodbye

Cumulus Media Disclaimer

This message contains confidential information and is intended only for the individual(s) named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.

**Bill Hess**

**Sent:** Thursday, August 08, 2013 3:26 PM

**To:** mornings@wmal.com

**Subject:** Brian Wilson, Re: "Va. Flaggers"

This morning I called in to defend the folks known as the "Virginia Flaggers" and their plan to erect a Confederate battle flag near Richmond. I don't recall any of the callers mentioning the fact that Richmond was the capitol of the Confederacy, after Vicksburg. Brian Wilson, in his smarmy liberal fashion, tried to get a rise out of me when he compared the Confederate flag to the Nazi swastika. My father is a 90 year old WW2 veteran who fought the Nazis and nearly died in France. I would just like to tell Brian Wilson he's a self righteous prick, and I'd love to meet him face to face.

8/8/2013



# CitizenLetter<sup>®</sup>

An urgent message from a concerned citizen.

May 17, 2012

6050 4000 ZC RO 17 05172012 NNNNNN 01 000343

WMAL

WMAL WRQX RADIO STATION

4400 Jenifer Street NW

Washington, DC 20015-2184

Dear WMAL,

Rush Limbaugh has spouted hateful rants, polluting airwaves across the nation for more than two decades. But his recent reprehensible comments about women may well be his worst yet.

I'm writing to ask that you drop the Rush Limbaugh Show. He has gone way too far -- and as the broadcaster of his show in one of the largest media markets in our state, it's important you draw the line and stop amplifying his hateful attacks on women.

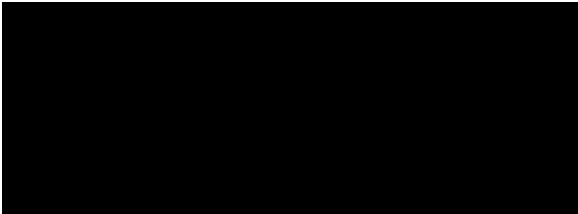
As you know, Limbaugh called a Georgetown Law School student testifying before Congress on women's access to birth control a "slut" and a "prostitute," and said she should post sex videos online for everyone to watch. The public backlash prompted 140 companies to pull their advertising dollars from Limbaugh's show. Now it's time for radio stations to drop his show.

Everyone has the right to free speech. But there's no constitutional right to a radio show -- or to get paid for making vile attacks on women. I urge you to demonstrate your repugnance for Limbaugh's misogynistic remarks and drop his program.

Please let me know how you intend to address this issue.

Sincerely,





WMAL General Manager  
4400 Jenifer Street NW  
Washington D.C. 20015

Staff:

When my family moved to Springfield, Virginia in 1984 WMAL was my daytime companion starting with Harden and Weaver in the morning and the rest of the day. Why bother to change listening to other stations.


With the passing of one of your early morning hosts over time your programming changed to include Rush Limbaugh.

When I discovered that offensive Limbaugh was adding nothing of value to my day WMAL's entire schedule no longer deserved a place in my daily radio listening routine.

Negative offensive energy is such a drag on busy lives. Mores the pity, I should have said something to you all earlier.

Have a nicer day without Limbaugh.

Sincerely,





Mr. Jeff Boden  
General Manager  
WMAL Radio  
4400 Jenifer St. NW  
Washington DC 20015

Mr. Boden:

Thirty some years ago I majored in Radio and Television at the University of Maryland and then pursued a career in broadcast advertising. At that time, the airwaves "belonged to the people", and there was a strict adherence to decency and responsibility. There was also a deep understanding of the inherent power of broadcasting. The public thought that only truth was "broadcast". If they heard it on the radio it must be fact!

Since the advent of cable, the rules have relaxed. Unfortunately I am not sure that the public is any more skeptical of what they hear on the radio. Although talk show radio warns that the views are those of the host and not necessarily the views of the station, people still believe what they hear. When Mr. Limbaugh calls a young law student a slut, the public pays attention. But this time, many people are indignant enough to pressure national advertisers into discontinuing their sponsorships. It is now time for the stations themselves to rethink their programming decisions and cancel Mr. Limbaugh's show.

It is irresponsible for you, as the general manager of a very powerful vehicle, to let any person voice hatred and lies over the airwaves. It is frightening to think that anyone can say anything about anyone else, regardless of the truth, and reach such a huge audience. History can tell us the impact of broadcasting hatred.

WMAL has been one of the most respected radio stations in the DC area in the years that I have lived and worked here. I know it has one of the most powerful AM signals in the country. Please limit the power of Mr. Limbaugh and silence his hatred and bigotry once and for all. Cancel his show.

Sincerely,





Jeff Boden, President & General Manager  
WMAL  
4400 Jennifer Street, NW  
Washington, DC 20015

I e-mailed the following to Mr. Limbaugh:

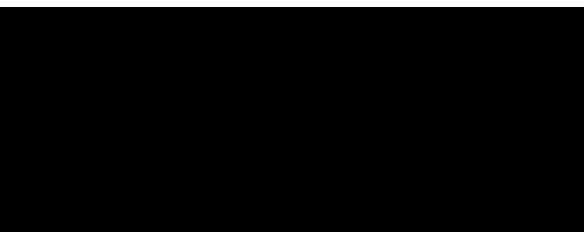
March 5, 1012

To: Rush Limbaugh

For several years, I have listened to your use of demeaning and unattractive adjectives in conjunction with individuals' names. If ever challenged, you and your minions hide behind "Oh, this is just entertainment." This tact diminishes any salient point you may be attempting to make.

Your most recent attack on a young woman about insurance coverage for birth control is beyond anyone's idea of decency. Why do you not crucify men who use insurance coverage to buy Viagra in order to have sex?

Your actions and words show that you are vile, despicable and unworthy of the privilege of using our National airwaves. You are a detriment to the Republican cause.



Cc:

Bob Pittman, CEO  
Clear Channel Communications, Inc.  
200 East Basse Road  
San Antonio TX 78207


✓ Jeff Boden, President & General Manager  
WMAL  
4400 Jennifer Street, NW  
Washington, DC 20015

John Boehner, Speaker of the U.S. House of Representatives  
1011 Longworth H.O.B., Washington DC 20515

Mitch McConnell, Minority Leader of the U. S. Senate  
317 Russell Senate Office Building, Washington DC 20515

noon int. I have but I would  
be a less-informed citizen  
and a Huckabee-type substitute  
wouldn't retain my support  
of your station. (You lost me  
for a while when Chris Plante  
was on "vacation" - thank  
heavens, he's back!)

Thank you for your current  
roster of programs (I miss  
Mary Katherine) and keep up the  
good work.



Dear Sir (or Madam [to be politically  
correct, of course])

I would appreciate it if you  
would send this note along to  
the proper person at Cumulus  
media. I just want them  
to think twice before they  
bow to the pressure they are  
probably experiencing to  
drop Rush Limbaugh. It is  
a breath of fresh air and he  
did a job which is more  
than most people do.

WJAL is my station of  
choice and I would probably  
get more choices accomplished  
if you didn't carry Rush from

# **Exhibit F**

NHMC Public File Fact Sheet



### WHAT IS THE “PUBLIC FILE”?

The “public file” is a collection of documents that the FCC requires all AM, FM, TV, and Class A TV broadcasters to keep on hand and make available to the public. A copy of the file must be kept at the main studio of the station. However, some or all of the file may be contained in a computer database, provided that members of the public are allowed to access that database upon their visit to the station. The file must be available for public inspection at any time during the station’s regular business hours, which generally are any eight-hour period between 8 a.m. and 6 p.m., Monday through Friday.

### WHAT SHOULD BE IN A “PUBLIC FILE”?

In general, the public file should be organized and easy to use. If it is not, notify the FCC.

✓ Authorizations	✓ FCC Form 323 Ownership Report	✓ Issues/Programs Lists*	✓ Citizen Agreements
✓ Applications	✓ Contracts	✓ Contour Maps	✓ The Political File
✓ Material Relating to FCC complaints/ investigations	✓ Letters and Emails from the Public	✓ Time Brokerage/ Joint Sales Agreements	✓ Children’s TV Commercial Limits Reports*
✓ TV Must Carry/ Retransmission Consent	✓ Equal Employment Opportunity Reports <sup>+</sup>	✓ Children’s TV Reports*	✓ “The Public and Broadcasting”

\*Quarterly, 2007-Present

<sup>+</sup>Annually, 2007-Present

### WHAT TO EXPECT FROM STATION EMPLOYEES?

**CAN** ask you to provide your name and address

**CAN’T** require you to identify your organization or reason for inspection

**CAN** ask you to pay a reasonable amount for on site or off site photocopying

**CAN’T** refuse to provide you with a copy of the file

**CAN** observe you as you inspect the file to the extent necessary to secure the file

**CAN’T** look over your shoulder, harass or intimidate you

**CAN** ask you to wait a reasonable time (up to 7 days) to receive any requested copies of the file

**CAN’T** make you wait for a prolonged time to access the file at the station, or require you to make an appointment

### WHAT TO DO IF YOU SUSPECT A VIOLATION?

If, upon inspection, you believe that the broadcaster has not satisfied its public file obligation, you may file a complaint with the FCC. If the FCC believes that your complaint is actionable, it will send agents to investigate the station and impose any fines or penalties that it deems necessary. Complaints should be sent to the Federal Communications Commission, Investigations & Hearings Division, 445 12th Street, SW, Washington, DC 20554. Complaints should include the call sign and location of the station, and the address where complainant attempted to view a public file. A complaint should also describe the circumstances surrounding the complainant’s visit. Please contact Michael Scurato at [mscurato@nhmc.org](mailto:mscurato@nhmc.org) if you have any questions or need help filing your complaint.

# **Exhibit G**

Sample of letters/emails received by  
KFI re: John and Ken between  
October 2008-November 2010

From: [REDACTED]  
[REDACTED]  
Sent: Mon 10/6/2008 3:11 PM  
To: Programming (Listeners)  
Subject: Today's programming

I would much rather listen to Dr. Laura---do we need the re-hashing of the economy stuff all day long??????

[REDACTED]  
[REDACTED]  
[REDACTED]  
  
From: Programming (Listeners)  
Sent: Monday, October 06, 2008 3:20 PM  
To: [REDACTED]  
Subject: RE: Dr Laura replaced by Bill Handel

[REDACTED],  
  
Thanks for your feedback.

DRL is back tomorrow on KFI AM 640!

Bill Lally  
KFI AM 640  
Assistant Program Director

---

From: [REDACTED]  
Sent: Mon 10/6/2008 3:33 PM  
To: Programming (Listeners)  
Subject: Dr Laura replaced by Bill Handel

Why are you doing this??? We can get this info on any cable news show. I already had to listen to Bill's BS once today. I was looking forward to listening to Dr Laura.

I hate this. Cut John and Ken instead! They are not that knowledgeable about the economy, politics, bailouts and yet they persistently offer their opinions on things they don't even bother to research. They don't even listen to what your news people report on a subject. The less they know about a subject, the louder they yell. I won't listen to them again till they get back to local issues. They do a better job on local and state problems.

Let the cable shows do this story...Leave Dr Laura's program on!

---

See how Windows Mobile brings your life together—at home, work, or on the go. See Now <<http://clk.atdmt.com/MRT/go/msnnkwxp1020093182mrt/direct/01/>>

From: Programming (Listeners)

Sent: Monday, October 06, 2008 3:22 PM

To: [REDACTED]

Subject: RE: Jillian Michaels show yesterday (Sun Oct 5th)??

ok

---

From: Michael, Brian

Sent: Mon 10/6/2008 1:37 PM

KFI appreciates your feedback on our afternoon show  
.

From: [REDACTED]  
Sent: Sun 10/12/2008 11:36 AM



From: Programming (Listeners)  
Sent: Wednesday, October 15, 2008 8:34 AM  
To: [REDACTED]  
Subject: RE: John and Ken

Robert,

Than you for your feedback to KFI Programming. It's appreciated.

John & Ken is basically an entertainment show, that tackles the issues in the news our of interest to folks in

Southern California.

Their ratings have never been higher, and as you know that is what the radio business is 'all about'.

Lets agree to 'disagree' on this one and still be friends.

Bill Lally  
KFI AM 640  
Assistant Program Director

---

From: [REDACTED]  
[REDACTED]  
Sent: Tue 10/14/2008 11:15 PM  
To: Programming (Listeners)  
Subject: John and Ken

To whom it may concern:

I am an avid listener to a number of programs on your schedule, but I have to take exception the Joh

n and Ken Show.

I am for free speech and certainly willing to let someone give their own point of view about what ever they want to talk about. I would even fight for an individual's right to express himself. I don't want someone to limit my speech, so I have to be strong about letting others express their point of view.

That said and in my opinion, John and Ken do nothing but spew enturbulation (cause emotional and social turbalance). They are not expressing a point of view. They don't add understanding or explain anything to anybody. The only consclusion, then, is that they are only interested in creating contr oversy. They have no journalistic ethics and not enough integrity to warrant listening to. It would be different if they expressed a consistant opinion or gave both sides a somewhat equal chance or even expained one side's position.

Maybe John and Ken appeal to the average demographic out there. It's sad if this is the case.

I don't think this benefits KFI in the long run. People respond to this kind of fear/hate mongering by drifting away to other stations or other activities. Before you know it, you drop in the ratings and your ad revenue drops, as well.

Respectfully,

[REDACTED]  
[REDACTED]  
From: Programming (Listeners)  
Sent: Wednesday, October 15, 2008 12:19 PM  
To: KFI NEWS DIRECTOR  
Subject: RE: advertisements

That was my idea (the line)!

I'm afraid racism is in the eye of the beholder and frankly I don't hear it on the KFI airwaves.

That does not mean to say I am dismissing what you have said, I am simply saying I would have to strongly

disagree with the points you have made.

I thank you again, for taking the time to express your opinion to KFI Programming...it's important to us.

Bill Lally  
KFI AM 640  
Assistant Program Director

---

From: [REDACTED]  
[REDACTED]  
Sent: Mon 11/10/2008 8:13 PM  
To: Public Relations; Public Relations; Public Relations  
Cc: Programming (Listeners)  
Subject: programming@kfi640.com

Sirs,  
This message is to inform you about the overt and blatant on air racism that exists in one of your radio stations, KFI640 in Los Angeles, California. I am aware that controversy increases revenues in the radio business. However, there is something called decency and corporate responsibility. It is unbelievable that at this point in our country's history, less than a week after electing our first man of color to the United States presidency, Clear Channel Radio supports offensive and racist on air comments by your employees. Much of the comments made on air by Bill Handell, and a duo tha

t go by the name John and Ken.

There are numerous examples of their racist name calling against people of Mexican decent, all that you have to do is listen to their recordings, which I am sure you have access to.

The United States constitution protects us all from discrimination, racism is discrimination. I understand that you follow a conservative agenda, it is my understanding that conservative people are decent and fair human beings. The overall racist behavior and attitude at KFI640 does not fit any form of patriotism or conservatism.

Truly yours,

[REDACTED]

From: Programming (Listeners)  
Sent: Tuesday, November 11, 2008 12:35 PM  
To: [REDACTED]  
Subject: RE: Hello Robin

Frank, can you send me a resume? e-mail is OK.

Bill Lally  
Assistant Program Director/Operations Manager  
KFI AM 640  
More Stimulating Talk Radio

The Pinnacle  
3400 W. Olive Avenue #550  
Burbank, CA 91505  
818-566-6450 (direct)  
213-453-1090 (cell)  
billllally@clearchannel.com <mailto:billllally@clearchannel.com>

Bill Lally  
Assistant Program Director/Operations Manager  
KFI AM 640  
More Stimulating Talk Radio

st heard it again and thought I would mention it.

[REDACTED]

From: Programming (Listeners)  
Sent: Thursday, November 13, 2008 9:36 AM  
To: [REDACTED]  
Subject: RE: John & Ken

Michael,

Sorry to hear that you will not be listening to our afternoon programming anymore. I wish you would reconsider.

John & Ken are free to speak their minds on any particular issue and/or individual and they have done so in the

case of Sarah Palin. KFI AM 640 has no particular political agenda nor do our hosts.

I appreciate your e-mail and I thank you for your feedback to KFI Programming.

Bill Lally  
KFI AM 640  
Assistant Program Director

---

From: [REDACTED]  
Sent: Wed 11/12/2008 11:10 PM  
To: Programming (Listeners)  
Subject: John & Ken

To whom it may concern,

I'm a longtime KFI listener - morning, day, and ev

en evening. I've listened to John and Ken for longer than I can remember.

I will not be listening to them (John and Ken) any more. I've had enough. The bigotry and hate that they've spewed towards Sarah Palin is the nail in the proverbial coffin. They don't even critique her fairly - they just spew insults, gossip, unfounded lies, and hate. Not only Palin, but her supporters - that's me and countless others - who are, not coincidentally, your listeners! Why are you insulting the intelligence of people who are listening to you on the radio? Well, no longer. John and Ken can be jerks all they want, but I can change my radio dial just as easily.

I don't need to be insulted. I don't need to be called names. I'll turn on Larry Elder instead.



From: Programming (Listeners)  
Sent: Thursday, November 13, 2008 9:41 AM  
To: [REDACTED]  
Subject: RE: ken(dufuss boy)

Such language.

KFI Programming appreciates your feedback.

Bill Lally  
KFI AM 640  
Assistant Program Director.

---

From: [REDACTED]  
Sent: Thu 11/13/2008 12:47 AM  
To: Programming (Listeners)  
Subject: ken(dufuss boy)

Assistant Program Director

---

From: [REDACTED]  
Sent: Thu 11/13/2008 11:36 PM  
To: Programming (Listeners)  
Subject: Finally I turned you off

After almost 20 years of being addicted to your station, I finally turned you off.

This Kennedy woman and John and Ken total obsession with insulting Governor Palin changed the way I felt about you.

I spend my time with 790 now.

So long and good riddance.

From: Programming (Listeners)  
Sent: Saturday, November 15, 2008 3:01 PM  
To: [REDACTED]  
Subject: RE: Finally I turned you off

I see.

OK, thank you again for your feedback.

Lally/KFI

---

From: nabirizk@aol.com [mailto:nabirizk@aol.com]  
Sent: Sat 11/15/2008 12:01 PM  
To: Programming (Listeners)  
Subject: Re: Finally I turned you off

---

From: [REDACTED]  
Sent: Tuesday, October 13, 2009 2:40 PM  
To: Programming (Listeners)  
Cc: John and Ken Show  
Subject: Goodbye KFI

Dear KFI,

The John and Ken show went on the attack against employees of MWD who were in negotiations with management for an enhanced retirement package.

I'm very disappointed that they can get on the air and pulverize a complex and delicate negotiation with a total disregard for the facts. To think that the transmission from a 50,000 watt station can be used against hard working Americans is distasteful to say the least.

I'm not going to go long- the damage is already done. The "Board" cancelled negotiations. Just consider this:

1. Without the (2) tier system in place, it is more likely water rates will climb. MWD is like any other business in that they don't give money away. The negotiations were a prudent move to further contain costs.



2. Many of the so-called "union slobs" were regular listeners of KFI. The conservative orientation of the show attracts the very people John and Ken attacked. Those who invest with Calpers, such as police, firefighters and city officials all feel let down by these attacks. These hard working employees are also the people with the means to buy products and services from you ads. I can assure you that the "angry mob" people are not the demographic your advertisers are looking for.

3. MWD is loaded with engineers and their supporting staff. These are highly skilled people who could have (but did not) worked for other big contractors during the hey-day of the defense and other private industries. Many of their peers laughed at them because they choose to stay with a relatively modest salary, benefits and stability over a huge salary with fewer perks. We all choose our profession and position for a reason.

4. These 2000 employees provide water for 19 million people - 19 Million! That ratio of efficiently alone should be self evident on how finely tuned the MWD people are.

5. This was not a money giveaway. The Calpers fund is not tax subsidized. What in the heck are you talking about?

John and Ken- are dinosaurs. Don't know what else to say. This was a horrible, unjustified attack that has hurt many very good people. But these same people are now outgrowing and switching away from these phony conservative talk shows and are discovering "alternative news" stations and internet venues. I'm certain these attacks will ultimately "wake up" people and in a Karmic way, come back to haunt the John and Ken show.

As of today you have one less listener.

From: Programming (Listeners)  
Sent: Monday, November 23, 2009 4:20 PM  
To: [REDACTED]  
Subject: RE: Bill Handel on KFI radio

[REDACTED],  
I am very sorry for the late response to your email. I have forwarded your email on to our Program Director for reference. We appreciate you bringing this to our attention as we never want our hosts to be looked bad upon or act up in any way.

Have a great Thanksgiving.

KFI Programming,  
BB

---

From: [REDACTED]  
[REDACTED]  
Sent: Thursday, October 01, 2009 5:35 PM  
To: Programming (Listeners)  
[REDACTED]  
Subject: Bill Handel on KFI radio

Attn: Robin Bertolucci

This email is not to complain about the contents of a radio talk show but a complaint about the character or rather lack of good character of one of our hosts.

er.

Thanks, Guys. Mark in Denver

<http://www.9news.com/news/article.aspx?storyid=154600> <<http://www.9news.com/news/article.aspx?storyid=154600&provider=top&catid=188>> &provider=top&catid=188

From: Programming (Listeners)  
Sent: Wednesday, September 29, 2010 1:22 PM  
To: [REDACTED]  
Subject: RE: john/ken

Dear [REDACTED],

Thanks for the note. We're sorry to hear you are not enjoying the John and Ken show on KFI. We understand that the show isn't for everyone but the hard part about programming a radio station is making our listeners happy 100 percent of the time.

We do take constructive criticism very seriously. Your comments have been registered and forwarded to the program director for further review.

Best,

KFI Programming  
DP

---

From: [REDACTED]  
Sent: Thu 9/23/2010 7:31 PM  
To: Programming (Listeners)  
Subject: john/ken

Your on air personalities john and ken are showing LOTS OF RACISM, the news lady that comments while show is going on is also showing her biases,, ,you may be getting ratings BUT I WILL BOYCOTT YOUR ADVERTISERS until there are changes. These guys like to say racism is all but over, listen to there callers, hiding behind the phone, you can get ratings with SMART TALK , let the masses get involved, your a better station than you guys are displaying.....these guys fail on kabc wonder why....THANKS

<<http://dpreview.com/>>

<<http://www.bandoo.com/wp/ie.php?plg=ie&ad2=0&subs=hotmail&elm=sign>>

From: Programming (Listeners)

Sent: Friday, September 24, 2010 1:47 PM

To: [REDACTED]

Subject: Listener email update

Email update.

We have received some emails regarding Wayne Resnik. A couple of listeners have said that he's boring and arrogant.. His bio was even mentioned.

Tim Conway Jr. letters are still pretty split, but the good is outweighing the bad. A lot of it has to do with the Jesse Jackson segment. People either think it's hilarious or stupid.

Listeners have written in and called Handel a racist who makes fun of those who are less fortunate..

That stemmed from the teaser that ran last week about making fun of those who are unemployed.

**[REDACTED] /**

Best,

---

□

© 2006 The Authors

\_\_\_\_\_

Subject: please forward this email to Terry Ray. Thank you

Dear Terry Ray,

Thanks you so very much for riding for MS. I too have MS. I was an athlete, but now I'm unable to walk without assistance and ride a bike. Thank you from the bottom of my heart for riding for those who cannot. The MS Society has helped me personally in many ways. Without the support of people such as yourself, I would have been turned away from much needed services.

God bless you always my friend,  
Patty Moore  
Oceanside, CA

From: Programming (Listeners)  
Sent: Friday, October 15, 2010 1:48 PM  
To: [REDACTED]  
Subject: RE: Why does KFI support hispanic/latin o bashing?

Dear [REDACTED],

Thanks for the note. We are sorry to hear you aren't enjoying Handel. The hard part about programming a station like KFI is making our listeners happy 100 percent of the time. Handel may not be for everyone, but he is an equal opportunity offender. He leaves no one out. That's just his humor and he makes no apologies for it. Personally and this is between you and I - I'm Mexican American and I work with Bill directly. He is very respectful, but jokes are jokes. I've been welcomed into his home and he's a good guy. I know on air the persona is on, but that's just his humor. He makes fun of Jews as well. Anyway, didn't mean to get personal on you. Your comments will be registered and forwarded to management for review.

Best,

KFI Programming  
[REDACTED]

---

From: [REDACTED]  
[REDACTED]

Sent: Fri 10/15/2010 3:21 PM

To: Programming (Listeners)

Subject: Why does KFI support hispanic/latino bashing?

Dear Sir or Madam, I was up until this morning a regular listener of KFI; mostly Bill Handel and John and Ken. I am going to stay away from your station from now on because of the constant Hispanic / Latino bashing on the part of both shows. Let me give you an example from yesterday when John was there was a disaster while rescuing the Chilean miners; I am sure he made other similar negative comments that I didn't hear. This morning Bill Handel made fun of the miners while 622 meters below the surface insinuating "homosexual contact" while trapped below. How insensitive can this people be to other people's tragic events? John especially; does he like anybody but himself?

A former listener.

[REDACTED]

From: Programming (Listeners)

Sent: Friday, October 15, 2010 1:28 PM

To: [REDACTED]

Subject: RE: the guy Frost that's on tonight

Dear [REDACTED],

Dear [REDACTED],

Thanks for the note. We are sorry to hear you aren't enjoying the John and Ken Show. The hard part about programming a station like KFI is making our listeners happy 100-percent of the time. We understand that John and Ken aren't for everyone, but their fans are die hards. Our program director does take constructive criticism to heart and she reads every listener inquiry. Your comments have been registered and forwarded for review.

Best,

KFI Programming  
DP

---

From: [REDACTED]  
Sent: Mon 10/11/2010 5:08 PM  
To: Programming (Listeners)  
Subject: John and Ken show

What is it that qualifies John and Ken to have a talk show? Their stupidity is occasionally funny but mostly they are annoying in their lack of knowledge about most everything. I just don't get why they are on the air. I often have kfi on because I listen to Handel in the Morning (Bill is funny) but when I get in my car in the afternoon and J&K are on it only takes a few minutes before I have to switch stations. I sometimes try KOGO to see if Roger H. is sounding intelligent (he usually isn't) so I switch to the CD player and listen to music.

From: Programming (Listeners)  
Sent: Friday, October 15, 2010 1:09 PM  
To: [REDACTED]  
Subject: RE: Bill Handel Comments on Saturday



Best,

KFI Programming  
DP

---

From: [REDACTED]

Sent: Tue 11/9/2010 11:21 AM

To: Programming (Listeners)

Subject: comment / turning off 640 for good

Hello,

I don't know if you value these types of comments, but I thought I'd take a minute to give my two cents.

Yesterday John of the John & Ken show referred to a politician he doesn't like as a "spent condom." First of all, this is disgusting. Second, the ever-increasing tendency of talk show hosts to be insulting, disdainful and mocking of anyone who holds a different opinion than their own is bad for our society.

I assume this is encouraged because these types of shows aim to appeal to the lowest common denominator and they apparently get ratings.

I didn't listen a lot but now I will no longer have 640 as pre-programmed button on my radio and won't listen to your station at all anymore. Apparently the only radio stations left for listeners who don't want to hear mean insults is 1070 and NPR.

[REDACTED]

From: Programming (Listeners)

Sent: Monday, November 15, 2010 1:38 PM

To: [REDACTED]